# **Charles Bird**

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### **Personal profile**

I am an enthusiastic, hardworking, and driven person. I am willing to learn any new skills required on the job to help me ensure that any task I've been set gets done. I have achieved 5 GCSEs at grades 6 (B) and above, most notably, a grade 8 (A\*) in Computer Science and I am currently working towards achieving a Distinction (A) at college. Furthermore, I am very independent when I need to be unless I require help which I will ask for it. However, I am not opposed to working with a group of people toward one goal or project. Once I am aware of a goal, or I have the knowledge to complete a task, I will ensure that the goal is completed as I will motivate myself to complete that goal however possible, overcoming any challenges that come my way.

#### Skills

Planning / Aiming high - I learned how to develop websites, not only to better develop my understanding of programming but also for future careers in website or app development.

Teamwork - During IT in Year 10, I and a classmate worked our way through a set of programming challenges with varying difficulties. We both did an equal amount of the programming, helping each other with certain challenges if needed and in the end, we completed all challenges perfectly.

Digital – I am very accustomed to using digital devices, I have been using them for several years and so I have gained enough technical knowledge to be able to try and solve any problem that a user is facing with their devices,

## Work experience

July 2022

**IT Support / Technician** - Joseph Whitaker School I provided support in IT Lessons (years 7 - 9). Additionally, I helped the Tech Team (Mr. Blood) with staff support tickets and set up a musical event: speakers, microphones, and transporting the rest of the equipment. While helping Mr Blood, I was tasked to set up a computer for a staff member; I had to transport the new computer to the room, remove the old one, and then take the old one back to the Tech Team Office. Throughout the work experience, I learned how to give accurate support and complete tasks efficiently to a good standard.

Education September 2021 - July 2023

September 2023 - Present

#### References

References can be provided on request

GCSEs - Joseph Whitaker School A\*/8 - Computer Science A/7 –Maths, Triple Science, Geography, English Literature B/6 – History, English Language

Level 3 BTEC IT – West Nottinghamshire College Year 1 Target: Distinction (A)